

QUALITY MANUAL
ISO 9001/2015

EDITION: 01 **PAGE 01**

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K. CHEROUVIM S.A.

CHAPTER 1.0
QUALITY POLICY

K. CHEROUVIM S.A.

In our company, the basic principle and commitment of the Management and the effort of each of its executives is to provide its customers with reliable products and services that fully meet their requirements and the relevant legislative and regulatory requirements.

This will result in:

- 1*Customer satisfaction with the products and services provided
- 2* Compliance with safety and reliability standards
- 3*Reduce costs and improve the overall efficiency of the company

In order to achieve the above, we have developed and implement a Quality Management System in accordance with **ISO 9001/2015**. We provide all the necessary resources for the operation of our company.

We set Quality objectives, the achievement of which we review at regular intervals during the annual Management Review.

The effort to continuously improve the effectiveness of the Quality Management System is our goal and our basic commitment.

Based on the specialization, experience, professionalism and increased capabilities of the company's executives, but also on the management's practical commitment to support its clients in the utilization of all the opportunities presented and their own potential for maximizing their business development, **K. CHEROUVIM S.A.** aims at:

- The systematic satisfaction of all its customers from the services provided,
- the sustainability and growth of its clientele,
- the further strengthening of its good name in the market
- and finally, a steady increase of its market share.

Published by:

I. Tovas

Approved by:

K. Cherouvim

Signature of Quality Manager

Signature

Date of

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The Quality Manager, appointed by the Management of **K. CHEROUVIM S.A.**, has the authority and jurisdiction to oversee the implementation, operation and continuous improvement of the Quality System.

